August 30, 2019

RE: Required Content for Alcohol Delivery Service Training Courses

Per newly ratified SB 290, the North Carolina ABC Commission is authorized to approve training course content for individuals delivering malt beverages and/or wine to a location designated by the purchaser of the product(s). The ABC Commission will approve training courses that cover at a minimum, the following topics:

- Age requirements to possess, purchase and consume alcoholic beverages
- Age requirements to deliver alcoholic beverages
- Acceptable forms of identification
- How to detect fake, altered and imposter IDs
- Dram Shop laws in North Carolina
- Delivery to underage persons, including
  - Penalties
  - Prevention
  - Methods of identifying potential underage customers
- Delivery to intoxicated persons, including
  - Penalties
  - Prevention
  - Typical signs of intoxication
  - Methods of detecting intoxication in customers
- Hours of legal sale and delivery
- Amount of alcohol that can be purchased by customers
- A test for each individual taking the training to show understanding and competence in the above requirements

If a holder of a delivery service permit chooses to present its own training for approval by the ABC Commission they should present a copy of course content to the ABC Commission’s Education Outreach Division. Upon receipt of the proposed training program the Commission will approve, deny, or request modifications to the proposed training program within 15 business days.

If you have any additional questions and/or concerns, please contact Jim Van Hecke, Deputy Director, Education Outreach, at Jim.VanHecke@abc.nc.gov, 919-779-8338.